

Limited Lifetime Warranty

Luxor warrants to the original purchaser that all cabinets manufactured will be free from defects in materials and workmanship under normal use for as long as the products are at the original installation site. In the event such a defect is determined to exist, at Luxor's discretion the defective piece will be fixed or replaced.

This warranty is limited to the replacement or to the repair of the defective product, at the sole discretion of Luxor, and does not include service, labor, or transportation charges related to the removal of the defective product or the installation of the replacement product. This warranty does not cover in any way modified, improperly installed or damaged prior to or during the installation, natural disaster and normal incidental deterioration of the product from normal or negligent use. Furthermore, this warranty does not cover defects resulting from exposure to moisture, humidity and extreme temperature content in the area where the product has been installed.

This warranty applies only to defects and does not apply to the natural aging and mellowing of wood finishes. Cabinets colors may darken or lighten over time. These variations are considered to be the nature of the material in relation of their environmental exposure.

To make a claim under this warranty, the customer must first notify Luxor of the defect by contacting our team via email or fax, including the request a proof of purchase (complete order with L- number) and pictures of the defect component. Luxor will repair or replace any defective part, and ship directly to the dealer and shipment cost shall be at customer's expense. Luxor may require the customer to return the defective part before the replacement at Luxor's option. Luxor may also require payment of the freight cost before shipping.

LIMITED LIFETIME WARRANTY ON DRAWER AND ADJUSTABLE SHELVING

Luxor warrants that all drawer components, (excluding decorative drawer front and decorative hardware) and all interior adjustable shelving components installed by Luxor in any cabinet, will be free of defects in materials and workmanship as long as the original customer owns the product. In the event such a defect is determined to exist in these component parts, as its option. Luxor will either repair or replace the defective component. All hardware and accessories are under the manufacturer's warranty. Luxor's warranty does not guarantee hardware and / or accessories.

This warranty shall not apply to:

Any defects caused as a result of misuse, abusive operation negligence, accident, improper use or installation or insufficient care.

Improper handling, modifications or repairs made at and following the moment of delivery.

Any defects to the surface caused by normal wear and tear or any color change caused by time.

Any loss of use of the product and any installation and transportation costs necessary for application of this warranty or any other consequential damage or inconvenience.

This warranty constitutes the entire warranty given by Luxor and no authorized retailer, agent or employee is authorized to extend or enlarge this warranty on behalf of Luxor.

Luxor continually seeks to improve and revise the product line. In doing so, we reserve the right to make changes in materials and specifications for Luxor products without prior notification. Materials and specification changes are not valid reasons for product refusal or replacement under warranty claims.

The warranties contained herein are not transferable to subsequent owners and cannot be enforceable by any party other than the original purchaser.

